

This statement has been produced in order to demonstrate our commitment and therefore the commitment required from all of our employees to develop, apply and maintain the provisions of our Management Systems to meet the requirements of the ISO 9001 standard.

Development and application of the Management Systems shall be made in a manner that ensures all of our Quality, Commercial and overall Business Plan Objectives are achieved, maintained and continuously improved upon. These are to maintain the viable operation of our business whilst ensuring clear identification, agreement and delivery of our customer's requirements. To operate in a manner that consistently complies with predetermined company and industry standards whilst maintaining a safe working environment. To clearly communicate responsibilities and objectives for all employees and provide adequate resources to ensure competency levels are achieved and maintained through appropriate training and certification.

In order to achieve this commitment we shall:

Ensure that all members of our organisation are aware of this commitment and their own personal responsibilities required to achieve our goals.

Afford adequate resources and training to our personnel to competently enable delivery of our objectives.

Maintain, issue and continuously update procedures detailing the application of our management systems.

Produce, maintain and analyse detailed records of the key areas of our companies' operations.

Identify, publish and attempt to achieve predetermined business objectives through the utilisation of performance indicators.

Measure customer satisfaction of the services and products we supply implementing where practicable changes and improvements in delivery.

Continuously measure, monitor and audit all areas of our operations to ensure and maintain compliance with applicable business and industry standards and procedures through our site inspections, internal audit, management and meetings processes.

The achievement of all aspects of quality and continuous improvement is fundamental to all activities carried out by Rail Tech Group Railway & Signal Engineering Ltd and shall be practiced by all employees as an integral part of their daily work.



Mr S E Jamieson
Managing Director
Rail Tech Group Railway & Signal Engineering Limited